

Employees testimonials

Stories from China

Idea from Jie Zang (Sales Representative)



I come from sales department. I think everyone was an unprepared for this sudden epidemic! The first thing I concerned is our families' safety and health.

My top task is to buy enough protective mask everywhere for my families. I pay close attention to every status of the epidemic all the time during the Spring Festival, because there is always unlucky information from news, which makes everyone nervous! Until the company informed us to extend the Spring Festival holiday, we realized that this was an unprecedented crisis. To extend the holiday means that everyone could not go to work on time and the non-local personnel could not return to Tianjin in time.

The security of the residential area I live checked everyone who want to enter in the gate carefully, strengthen inspection, and door-to-door inquiries, all kinds of media overwhelming information, I really feel that in addition to staying at home, nothing can be done!

One day, I got a phone call from my housekeeper service company. I was told that my tenant is from other places. Due to the epidemic situation, they can't return to Tianjin. They ask me whether can reduce the rent for them? I answered "yes, I can!" At that time, that service staff was stunned. He said to me for a long time, sister, you are the most refreshing landlord I have ever called! Put down the phone, I think I have done something within my power, although I can't go to the first line of this battle, I have also made a little contribution to the society. A few days ago, I went to work in the company and saw Ms. Tang from a long distance. She said loudly to me, "Sister Zang, I put the disinfectant soap in the bathroom on the second floor. Remember to use it to sterilize! I'll go to various places for checking" We talked for a while at a distance, and then we knew that for Ms. Tang, this holiday is really a gripping heart. She came to the company on duty almost every day. She said that 136 employees of our company left Tianjin, on Feb 3rd only 18 persons came back! Every day company should track every employee. Every time after on-duty, it was so afraid to her, but the next day she still be out for on duty! At that time, I thought I admired her so much. How can she be so strong in her heart!

Through the Wechat group, we can get the company's information every day, such as epidemic prevention guidance, instructions for return to work, and through various leaders' communication letter which let us feel the strength and wisdom of the whole team. Last week, some of the company's employees have returned to work. Our sales department is temporarily working at home. Today, I need to handle some works and went to the company, I saw more colleagues, like Shi Jing of the admin department, she said that she didn't see me for a month. We talked for a while at a distance, so that I could understand how hard more of my lovely colleagues have worked for reopen of plant. As the saying goes, the army hasn't moved, food comes first. These days, lots of colleagues arrived very early in the morning. They could not go home until 7-8 o'clock in the evening. It's even harder than the normal working. That's to do a good job of supporting for the returning employees!

As an ordinary salesman of CTAM, what I can do in this difficult period is to appease the customer's anxiety, strengthen the contact with the internal service and logistics department, and do well in my own job! With such a good company and such an excellent team, I believe that in 2020, CTAM will overcome all difficulties and go to a higher level!

我是一名普通的销售员，对于这场突如其来的疫情，也是措手不及！我首先想到的就是自己一家老小的安全问题，到处买防护用品，整个春节小心谨慎，时时刻刻关注疫情的发展，因为身边总有这样或那样的不好信息！搞得自己紧张兮兮的！直到公司通知延长春节假期，意识到这是一场前所未有的危机，延长假期，意味着大家都不能按时上班，外地人员不能及时返津。我居住的小区物业管理人员每天守在小区门口，加强检查，并进行挨家挨户的询问情况，各种媒体铺天盖地的信息，我真是觉得除了老老实实在家呆着，什么也干不了！有一天突然接到一个电话，是我的租房管家服务公司的小哥，跟我说，您的租户是外地人员，由于疫情的关系，不能返津，可以为您的租户减免房租吗？我二话不说，说可以！当时那个小哥都愣了，半天才跟我说，姐，您是我打过电话里最爽快的房东！放下电话，我觉得我做了一点力所能及的事情，虽然不能披挂上阵，也是为社会做了一点贡献吧。前几天、我去公司办事，隔着好远看见唐书记，她大声跟我说，“臧姐，我把消毒药皂放在二楼的卫生间了，您记得消毒！我去各个地方转一下，”我俩隔着很远说了一会话，这才知道，这个假期对于唐书记来说，真是揪着一颗心，几乎每天都来公司值班，她说咱公司离开天津的 136 人，今天都初十了，才回来 18 个！要每天进行员工追踪，每次值完班回家，都好害怕，但是，第二天依然还要出来值班！当时我都觉得太佩服她了，心里素质怎么这么强大！通过微信群，天天能得知公司的信息，防疫指导，复工说明，领导们的沟通信也都让我们感受到团队的力量和智慧。上周，公司部分员工复工了，我们销售部暂时居家办公，今天有事有到公司，看到了更多的同事，行政的史晶姐姐，她说，一个月没看到我了，我俩隔着距离说一会话，才让我了解到，为了公司能够复工，更多的我亲爱的同事付出了多少辛苦，俗话说，大军未动，粮草先行，这些日子他们都是一早就到，晚上 7-8 点钟才到家，比平日上班还要辛苦，就是要为复工的员工做好后勤保障！我作为柯雅普通一名销售员，在这困难时期，能做的，就是安抚客户的焦躁情绪，加强与内勤和物流部门联络，做好自己的本职工作！有这么好的公司，这么优秀的团队，我相信，2020 年柯雅会克服一切困难，更上一层楼！

Idea from Emerald Huang (Buyer of Procurement department)



A sudden outbreak caught us off guard. It happened at the time of Spring Festival which made situation even worse. The first thing we wake up every day is to see the status of the epidemic. In 2003, when I was still in school, I didn't realize the seriousness of the SARS epidemic so deeply. But this time, no matter for the people around me, for work, for life, for China or even for the world, it has had a significant impact.

At this critical moment, I felt out the company has always put employee safety first. Although there are many urgent orders, we allow everyone to work at home, reduce the risk of going out and infection. As for the employees who have to come to the factory, I saw the photos sent by CTAM Wechat group, and the company's protective measures are in solid place, not only reflected in the morning entry inspection, but also reflected in the canteen and other aspects, so that everyone can work at ease.

I believe that through the joint efforts of all Chinese, the epidemic will surely pass soon, and we can return to our normal life as soon as possible. We will try our best to catch up with our lost time.

一场突如其来的疫情打了一个措手不及，恰逢春节这个时间点，更是雪上加霜，每天醒来第一件事就是看看疫情的态势如何。03年非典时期，我还在学校，还没有如此深刻的体会到疫情的严重性，但这次，不管是对周围的人，对工作，对生活，对中国乃至全球，都带来了重大的影响。

在这个关键时刻，公司一直本着员工安全为首位，尽管有很多着急的订单，但是允许大家在家办公，减少外出，降低感染的风险。而对于必须到厂的员工，我看了柯雅人里发的照片，公司的防护措施也很到位，不仅体现在早晨入门检查，也体现在了食堂就餐等方面，这样可以让大家放心工作。

我相信通过我们所有人的共同努力，疫情一定可以早点过去，我们可以尽快回归我们正常的生活。而我们会尽全力追赶我们损失的这段时间…