

New Structure - North America Finance & Account Management Teams

Dear all,

Following the late 2019 announcements surrounding restructuring of the North American market to create greater local ownership, I am pleased to announce several changes to our internal teams and structure, effective immediately.

- **Amanda Hermann** has been promoted to Senior Manager, Account Management & Receivables and will report directly to me. In her expanded role, Amanda will retain her current reports, as well as the addition of a to be hired Accounts Receivable Analyst. Our current Customer Service team will be retitled to the Account Management group, with revised titles of **Account Management Specialist**. In her new role, Amanda will ensure our accounts have a smooth end to end process, from initial account set-up and credit analysis, through order placement and proper discounts being applied, and finally timely settlements of payments/receivables.
- **Oscar Villacis** has been promoted to Senior Financial Analyst, Financial Reporting, reporting to **Stephanie Casertano**. In his new role, Oscar will be responsible for our North American Financial Reporting efforts including month end closing, forecasts and budgets and ensuring proper financial controls and reporting of our financials. As his old role is being backfilled, Oscar will continue to manage our Receivables while transitioning into his newly created position.

Please join me in wishing Amanda and Oscar success in their new roles and responsibilities.

Kind regards,

Mark Triano
Chief Financial Officer – North America